

The Library



Gloucester Library Relocation

Frequently Asked Questions

1. Where is the new library located?

Gloucester's new public library is located within the University of Gloucestershire's state-of-the-art City Campus, with its main entrance located where Northgate Street meets The Oxbode.

For precise directions, you can use **what3words**:

`///deputy.across.reds`

2. When is the new library open?

Our opening hours are

Monday 9:00-19:00

Tuesday 9:00-19:00

Wednesday 9:00-17:30

Thursday 9:00-19:00

Friday 9:00-17:30

Saturday 9:00-16:00

Sunday Closed

3. What does the new location offer?

The new Gloucester Library location means that we can offer greater flexibility, e.g.

- Increased shelving capacity and expanded collections
- A bespoke open plan space on one floor, welcoming and accessible to all
- Children's area with exciting new furniture and fittings
- A dedicated, self-contained Lab space, which can also be used for workshops and events
- Comfortable study areas and a meeting room, available for private hire
- Updated technology, such as mobile printing
- Opportunities to work with the University of Gloucestershire and others in the Kings Square and Kings Walk vicinity
- Closer to main public transport hubs, shops and other partners

4. Are you planning to change any of the library services?

All events, activities, and groups are currently postponed. We are using this time to reassess how we can support our community while working within the requirements of the new space. Once we are fully operational, and in a position to do so, we will share plans for reintroducing events and activities where feasible and appropriate to the space. We appreciate your patience during this transition.

Some services associated with Gloucester Library, i.e. the Music and Performing Arts service, the Ask Us service and Gloucestershire County Council's Enablement 'Drop In' service, have remained in the previous library building on Brunswick Road.

Please see Q5 for a further update on the Music and Performing Arts service.

5. What is happening with the Music service and collection?

We have had to take the very difficult decision to close the Music and Performing Arts service.

Over the past decade, the service has faced a number of challenges, including evolving borrowing habits, rising costs associated with maintaining and refreshing the collection, and limited resources to drive engagement and generate income. These issues were further compounded by the impact of the COVID-19 pandemic and its lasting effects.

In February 2024, we introduced changes to borrowing charges, including the implementation of a membership fee. However, a review conducted in April 2025 found that membership numbers remained relatively static, and the income generated did not significantly offset the cost of delivering the service.

As the provision of this service falls outside the statutory duties of public libraries, this decision—while regrettable—was necessary.

We are currently in discussion with – and inviting interest from - potential groups who may be able to house the collection.

As of Monday 3rd November 2025, we are no longer accepting requests for Music scores and sets.

For requests received before this date, Music scores and sets currently on loan or committed to be issued will be honoured for the entirety of the relevant borrowing period.

6. Why are the play sets currently unavailable for browsing or borrowing?

Drama and play sets have not moved to Gloucester Library and will be available at another library location in the future. Please be aware that we cannot provide access to Brunswick Road for browsing and borrowing.

We are currently reviewing the condition of the stock, and all items will remain unavailable for borrowing until they are relocated.

Please check The Library website and communication channels for further updates.

7. What has happened to the books from the old library?

Approximately 40,000 items of current book stock were moved to the new Gloucester Library at City Campus.

Alongside our regular stock orders, an additional 2,525 new items were ordered and delivered to the new library.

8. Is there room to study or use my laptop at the new library?

Yes, there is a variety of seating and furniture available in the library for study and/or laptop use.

9. Has The Lab moved to the new library?

Yes, The Lab has a dedicated space in the new Gloucester Library, which can be used flexibly and exclusively for workshops and events.

A more contained area will also enable The Lab staff to provide more appropriate and effective direct support to customers with equipment.

10. Will you be changing the staff or reducing their hours?

No, the existing Gloucester Library team relocated to the new City Campus location and their working hours have not reduced.

11. Will you be changing or reducing the opening hours?

There has been no change to Gloucester Library's opening hours following the move to the new City Campus location. Please refer to Q2 or The Library website for full details of our opening hours.

12. What will you do with the old building?

The Brunswick Road building remains in use by Gloucestershire County Council services, e.g. the Enablement 'Drop In' service continues to operate on Tuesday, Wednesday and Thursday each week.

Work is in progress to prepare the space for its new purpose and occupancy. There will be further updates via Gloucestershire County Council channels in due course.

13. Will you be re-using any of the furniture or fittings?

Yes. Any furniture or fittings that has not been relocated to City Campus and can be re-used, will be moved to other libraries within the County.

14. How can I stay informed about the new Gloucester Library?

Updates will be shared via email newsletters, social media, the library website, and posted notices.

Helpful links

- [Visit the library website](#)
- [Sign up for library updates](#)
- [Follow us on Facebook](#)
- [Follow us on Instagram](#)
- [Find your Gloucestershire nearest library](#)
- [Contact us](#)

15. How can I volunteer or help?

We welcome community support!

Please contact the library to learn about volunteer opportunities.